

Headquarters U.S. Air Force

Fly – Fight – Win

Taking CPI to the Next Level



Maj Gen Robert H. McMahon
16 Nov 07



AFSO21

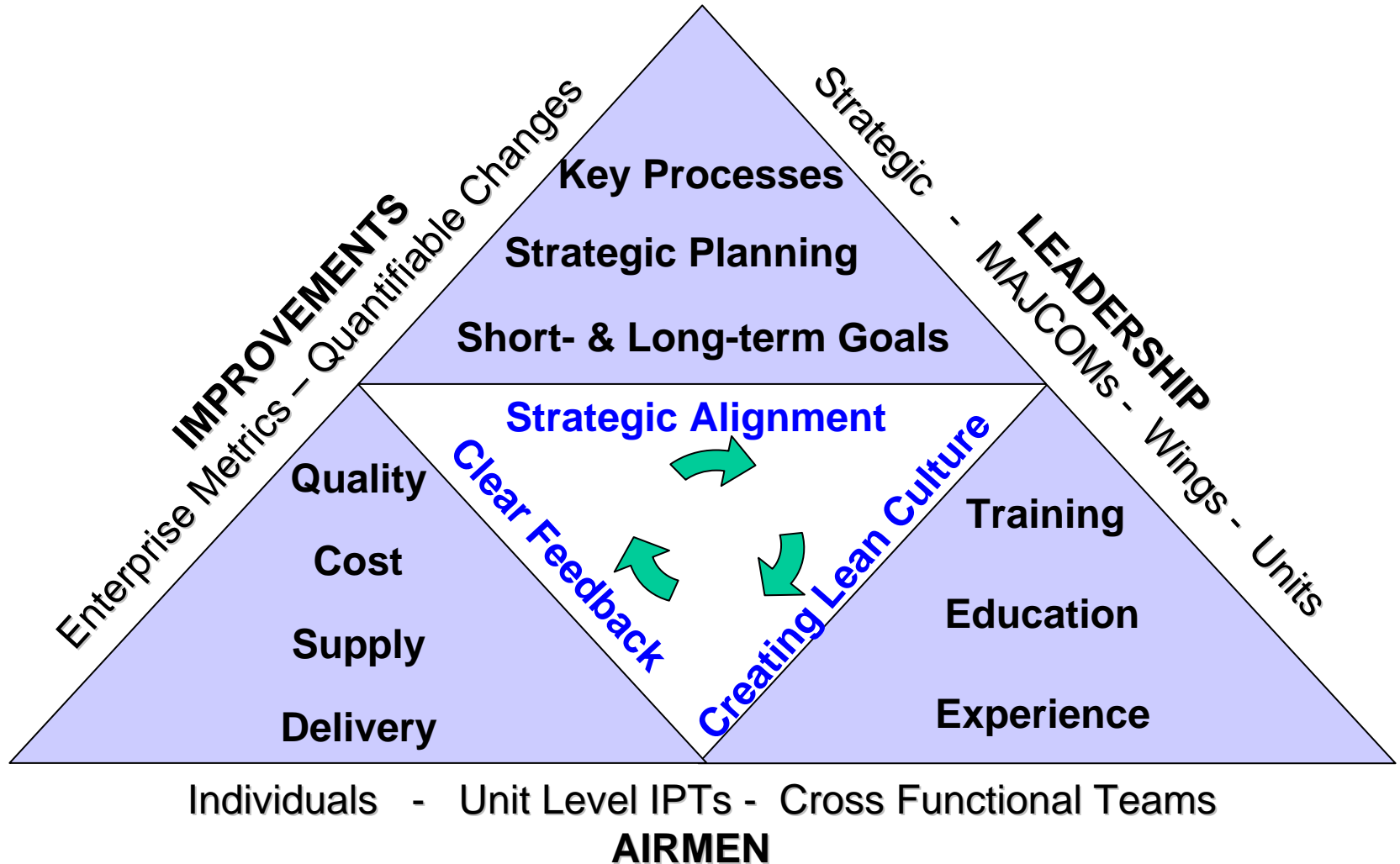
- ***Aims to increase AF combat capability through a direct linkage to AF's mission statement***
- ***AFSO21 Activity supports the "5 Desired Effects": Increase Productivity, Increase Asset Availability, Improve response time, Sustain Safe and reliable Operations, And Improve Efficiency***
- ***An improvement model customized to the unique environment of the AF...leverages improvement methods such as; Lean, Six Sigma, Theory of Constraints and Business Process Reengineering***
- ***Led by SecAF, Process Council, CMSAF and MAJCOM leadership...executed by Airmen***
- ***Aligns independent initiatives with strategic goals***
- ***It's not about ACTIVITY, it's about RESULTS***

Even the world's best Air Force can improve, and it is critical to the protection of our nation that we continue to do so."

SECAF, Sept 07



Successful and Continuous Process Improvement



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Creating A Lean Culture

■ Education

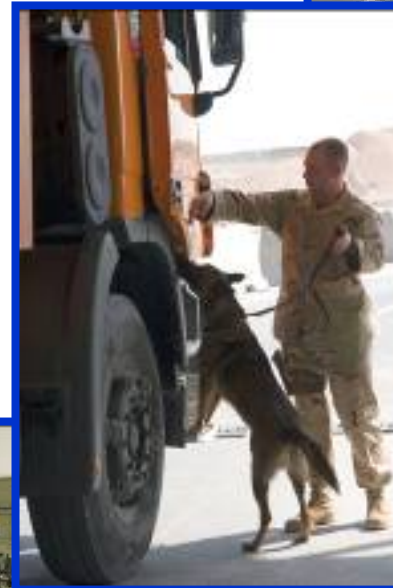
- Books: Toyota Way, Lean Thinking,
- University of Tennessee
- Air Force AFSSO21 CoP

■ Training

- Just In Time
- Level I, II, III
- Executive

■ Experience

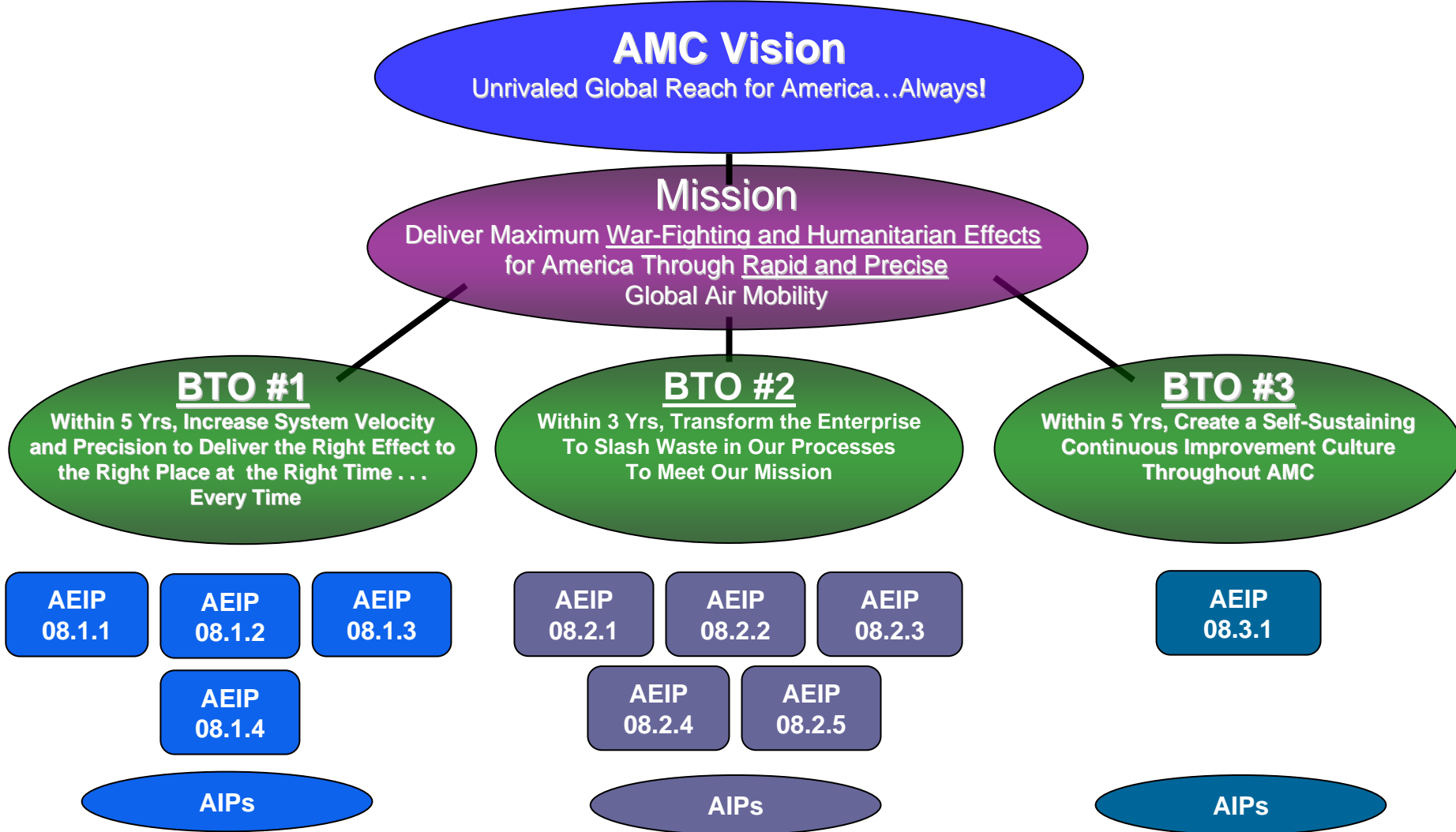
- RIEs
- VSMS
- Facilitation
- Team Leaders
- Champions



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Alignment of Effort

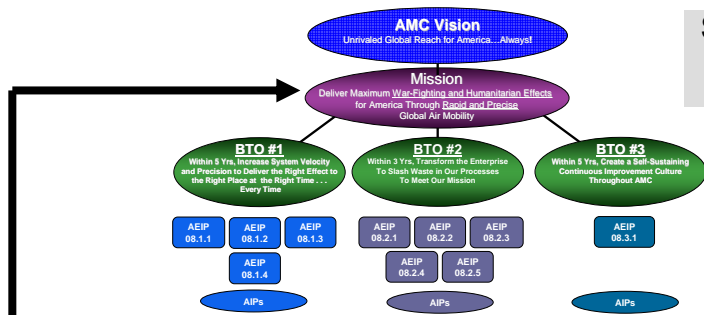


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Continuous Loop

Top Down Deployment and Alignment Bottom up implementation and Continuous Improvement

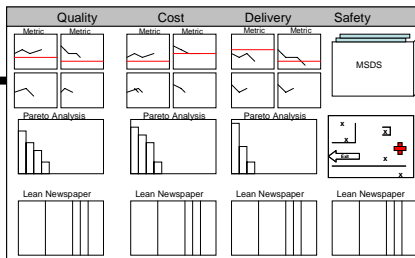


Strategy Deployment Provides Clear Vision and Objectives

Implementation Initiatives and Events

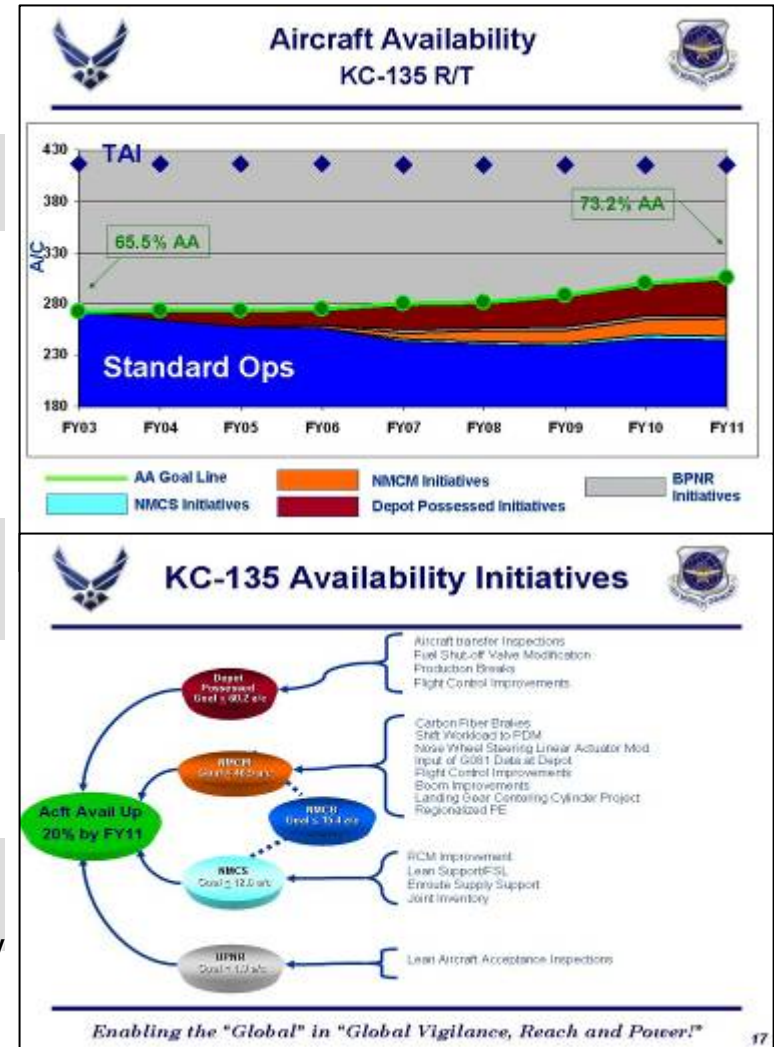
Implementation Makes the desired future state a reality

QCDS Performance Boards



QCDS
Identifies Opportunities and Continuously improves Quality Cost Delivery and Safety

Feedback Loop



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Questions



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