



TACOM LCMC

Integrated Logistics Support Center



Product Support Integrator (PSI)

27 October 2009



Product Support Integrator Defined



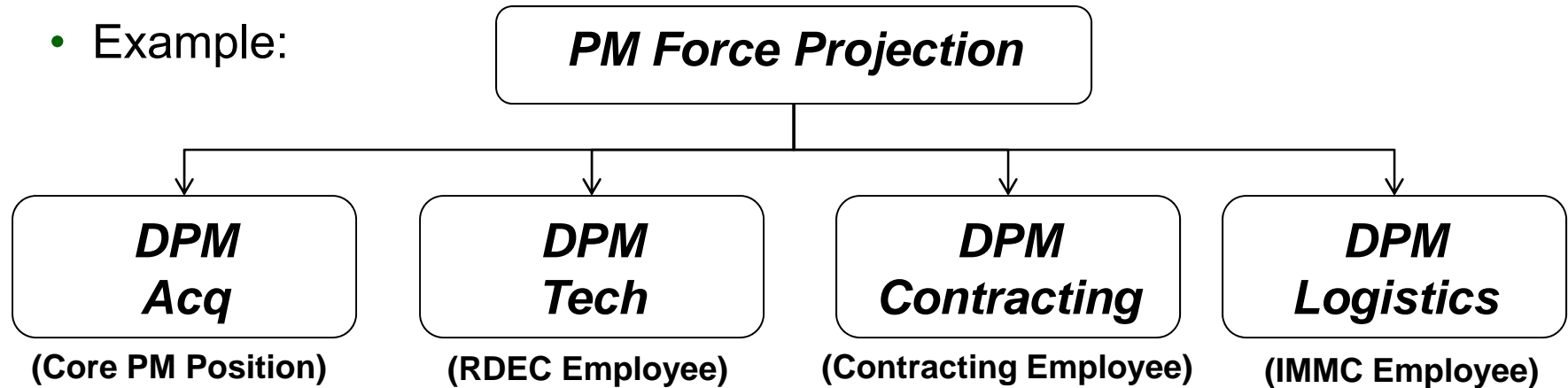
- Charged with integrating all sources of support
- Defined within the scope of Performance Based Logistics (PBL) agreements
- Performs as a formally bound agent
- Must achieve documented outcomes



The Product Support Manager (PSM) Role



- Believe this role is already being performed in Army, in some pockets of excellence.
- Example:



- DPMs are dual-hatted; responsible for entire range of issue / planning within their functional lanes.

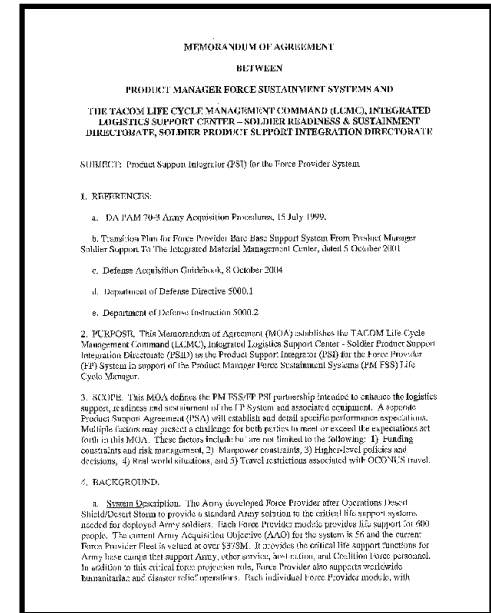
Concern: worker-level personnel actively involved in life cycle management may find it difficult to differentiate between PSM and PSI roles – will take clarification and education.



DoDI 5000.02 Performance Based Logistics



- Program Manager will use PBL
- Government as PSI will still:
 - Buy performance, not parts
 - Deliver Warfighter outcomes
 - Be flexible to Warfighter's needs
 - Maximize competition (public and private)



MOA between PM Force Sustainment Systems and Soldier PSID:
Established Soldier PSID as the PSI for the Force Provider System

And the government agency acting as the PSI should itself be held to performance-based standards.