

DoD Maintenance Symposium
Sustaining Systems for Readiness

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Supporting a Diverse Rotorcraft Fleet



Enabling Mission Accomplishment!

What We Do!

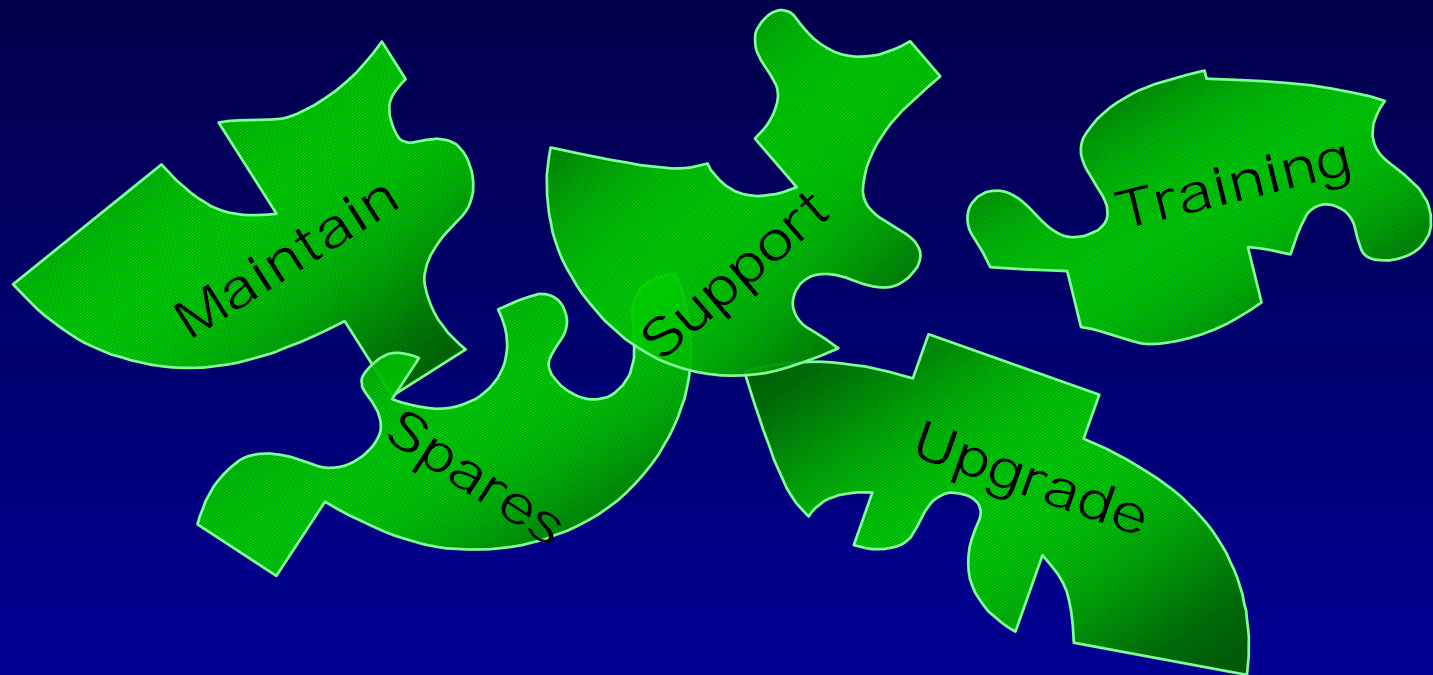


We Influence 70% of the Total Ownership Cost

What is Life Cycle Customer Support?

Traditional Approach:

- Independent products, bought one transaction at a time
- Multiple organizations responsible for support



Result:
Higher total ownership costs...Fewer “hours available to fly”

What is Life Cycle Customer Support?

Life Cycle Customer Support:

- Products integrated to provide “full service support”
- Single organization responsible for support



Result:

Reduced total ownership costs...Greater “hours available to fly”

Life Cycle Customer Support Enablers

Supply Chain / Material Management



- Spares & Repairables
- On-Line Tracking
- Reliability Based Logistics & Trigger Based Item Management

Configuration Management



- Configuration Control
- Class 2 Changes
- Streamlined Process

Data / Integrated Data Management



- Digitized
- On-Line
- Integrated

Training/Training Systems/ Support Equipment



- Training Device Upgrade Concurrent With Aircraft
- Multi-Media
- Guaranteed Training

Maintenance / Repair Services



- Contractor Maintenance
- Original Equipment Manufacturers
- Industry Augmented

Modifications / Maintenance Overhaul



- Depot Partnership
- Mods & Overhaul
- Flexible Facilities

Reliability-Based Analysis / In-Service Engineering



- Maintenance Analysis
- Field Service Engineering

Performance Based Contracting



- Performance Guarantees
- Key Deliverables
- Partnering

Information Centric Maintenance



- Integrated Vehicle Health Management
- Automatic Identification Technology
- Automated Maintenance Environment
- Total Asset Visibility

Managing with the Force of Facts!

Tomorrow



**Gives the Warfighter
a Go-To-War Capability
Assessment**

Life Cycle Support Initiatives

- **V-22 Life Cycle Support**
 - Bell-Boeing Plan briefed to Customer
 - Teaming with NAVAIR, NAVICP, Cherry Point ...
- **UK Through Life Customer Support**
 - Teaming with RAF, DARA, Vendors ...
- **U.S. Army Recapitalization**
 - Teaming with AMCOM, CCAD, Vendors ...
- **Global Support Networks**
 - Support of Rotorcraft World-wide

Eliminating the Long Walk



Keeping 'em Flying



**Visit us at booth 1010 & 1014
in the Exhibition Hall**

