SAE COMVEC

WE LOOK FORWARD TO WELCOMING YOU TO HYATT REGENCY O’HARE CHICAGO

We look forward to the opportunity to welcome you to our hotel. Our purpose at Hyatt – to care for people so they can be their best – is guiding our decisions as we support you and your time with us. Our priority in doing so it with your safety and wellbeing in mind. Here are some of the precautionary measures in place:

SAFETY

- Please bring your own face mask, as they are required by the state of Illinois in all indoor hotel public and meeting spaces. Masks may be temporarily removed while actively eating or drinking. Additional masks are available at the front desk.
- Hand Sanitizer Stations will be available in all public areas.
- Large Shields have been placed at the Front Desk, Perks Coffee & More and at any applicable Banquet Meal Functions.
- Social distancing guidance has been placed in public space.
- Electrostatic Cleaners will be used to sanitize and disinfect guestrooms, public spaces, meeting rooms and shuttles.
- Personal Reusable Water Bottles are restricted in the meeting space or public area water stations.
- Pads and Pens will not be supplied in the meeting space, please bring your own.
- Materials will be discarded from the Meeting Space each Evening – be sure to take what you want to keep.
- Our Fitness Center will be open and social distancing will apply.

CHECKING IN AND OUT

- Hotel check-in begins at 3PM and check-out is 11AM.
- Early check-in is based on availability, prior to 10AM is $50 and from 10AM-12PM is $25.
- Late checkout is also available for an additional charge. Please inquire with the Front Desk on pricing and availability.
- Our Front Desk will be available for checking in and out and will have shields for your safety as well as Credit Card Machines for you to swipe your own card.
- Utilize Mobile Key – contactless arrival and departure experience features available through World of Hyatt mobile.

GETTING TO THE HOTEL

Complimentary Hotel Shuttle From O’Hare International Airport

Hours of Operation
Every 30 minutes / Continuous 24/7

Domestic Arrivals
From baggage claim, please follow the red arrows to the Bus/Shuttle Center. Take the elevator to the CUBS level where the Hotel shuttle bus will be waiting outside Door #1. Based on the Hotel’s proximity to the airport, an Uber ride would be the next best option to our complimentary shuttle.

Uber/Lyft
Based on the Hotel’s proximity to the airport, Uber/Lyft would be the next best option to our complimentary shuttle.

Parking Instructions
Proceed to the Hotel Self-Parking, located behind the hotel. Pull into the parking lot ON THE LEFT HAND SIDE by taking a ticket at the gate.

Those Staying Overnight:
Take this ticket to the front desk upon check in and let them know you have a car – they will validate your ticket.

Daily Guests:
There will be a validator box at registration (Grand Ballroom Registration Desk) which you will use to receive the discounted parking rate of $10.00. Once validated, proceed to a pay station to pay for parking – you will use this same ticket to exit the parking lot when you leave for the day.

Pay stations are located by the front entrance of the hotel and right outside the walkway leading into the parking garage on the Lobby Level.

Valet Parking is not available at this time.
app, including: Online check-in and check-out; touchless guestroom key; Digital retrieval of guestroom bill

- Click Here for Mobile Key Website

HOUSEKEEPING SERVICE

- Daily Housekeeping Service is on request only 7 days a week, however will be done on the 3rd day of an extended stay
- Guest Request Items can now be delivered directly to your guest room
- Dry Cleaning – will need to be turned in to the Front Desk by 8AM and picked back up at the Front Desk

FOOD & BEVERAGE

- Perks Coffee & More serving food TO GO, located on the Entry Level
  HOURS – Daily 6AM – 12AM
  MENU – SCAN QR Code:

- Perks Express serving breakfast (previously referred to as O'h American Grille), located on the Lobby Level
  HOURS 6AM – 10:30AM
- RED Bar serving beverages as well as a light food menu
  HOURS BAR (Bar and Food) – Daily 5PM – 12AM

YOUR EVENT INFORMATION

- Registration is open at 7:30am on Tuesday, September 14th at the Grand Ballroom Registration Desk.
- Opening Keynote is at 9:00am on Tuesday, September 14th in Grand Ballroom ABCD