

Ogden Air Logistics Center



U.S. AIR FORCE

An ALC Commander's View: Landing Gear Support

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Commander
14 Nov 11**

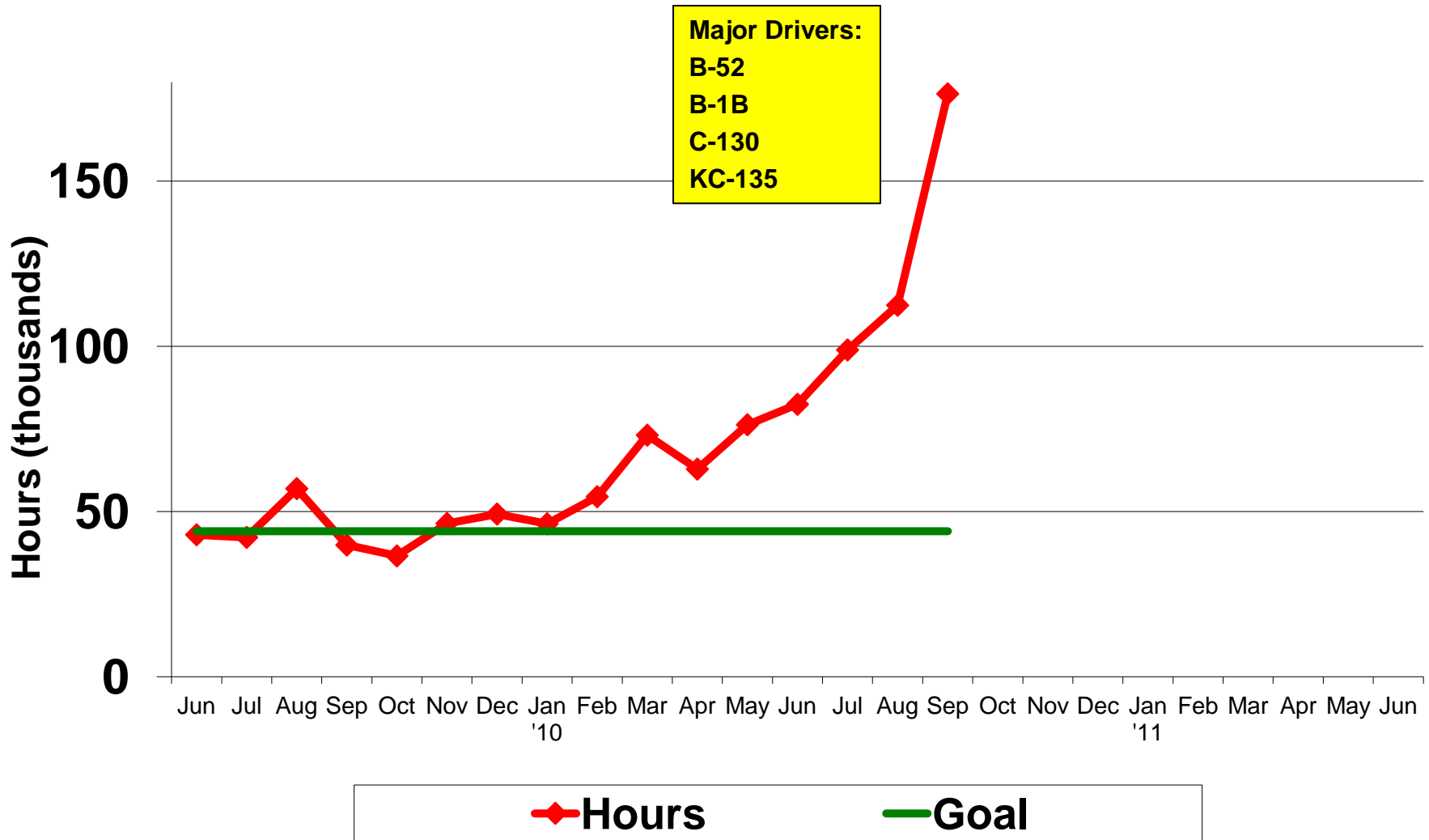


Overview

- **MICAP Train Wreck – Our “Call to Arms”**
- **Disconnects and Bad Behavior**
- **Deep Look “Process”**
- **Takeaways**



Landing Gear Support Total MICAP Hours



◆ Hours

— Goal

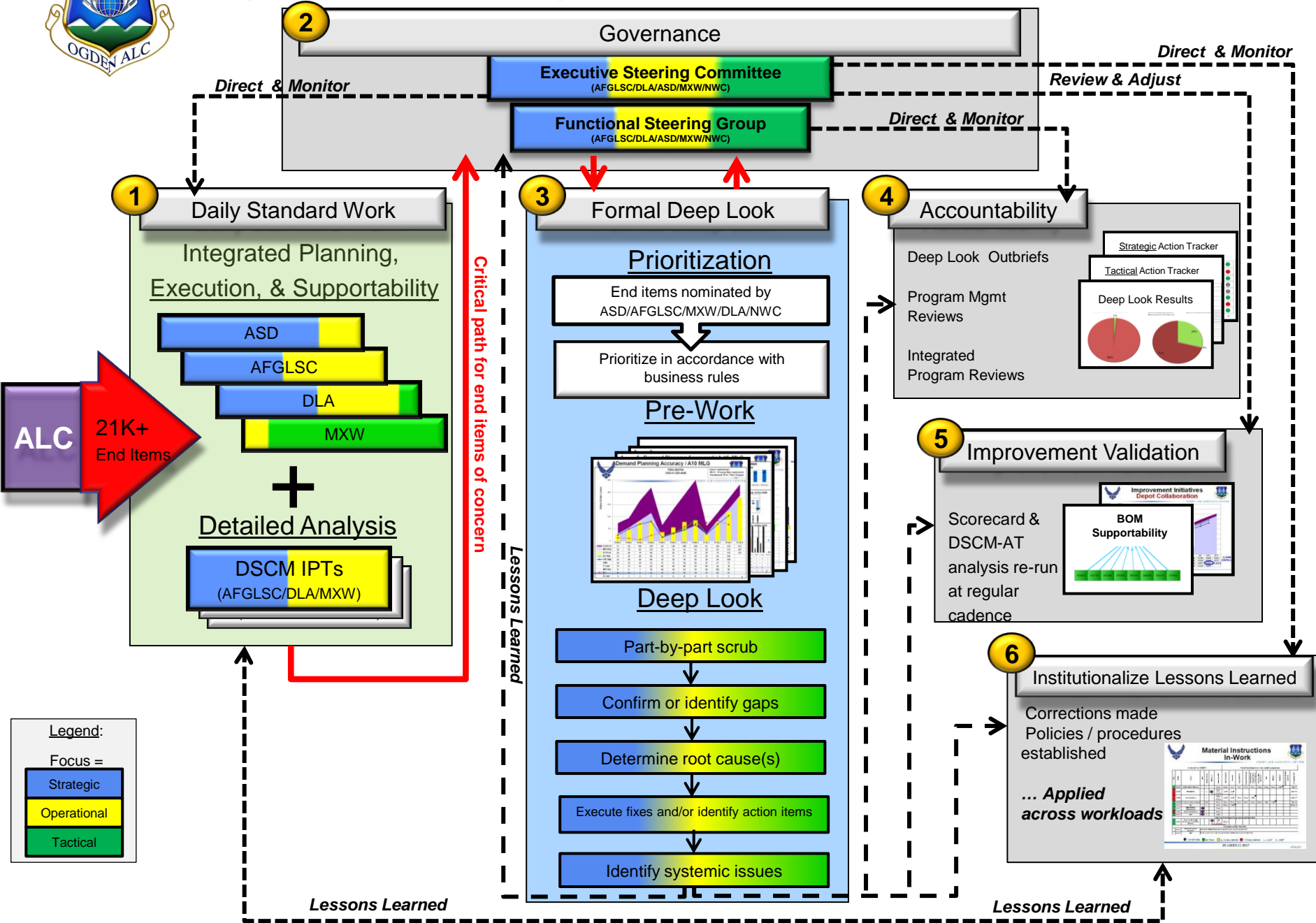


Disconnects and Bad Behavior

- **End user needs disconnected from supply requirements disconnected from maintenance plan**
- **Rob-back documentation non-existent**
- **Maintenance & Supply systems not talking**
- **Data disconnects**



Integrated Planning & Execution Sustainment Process





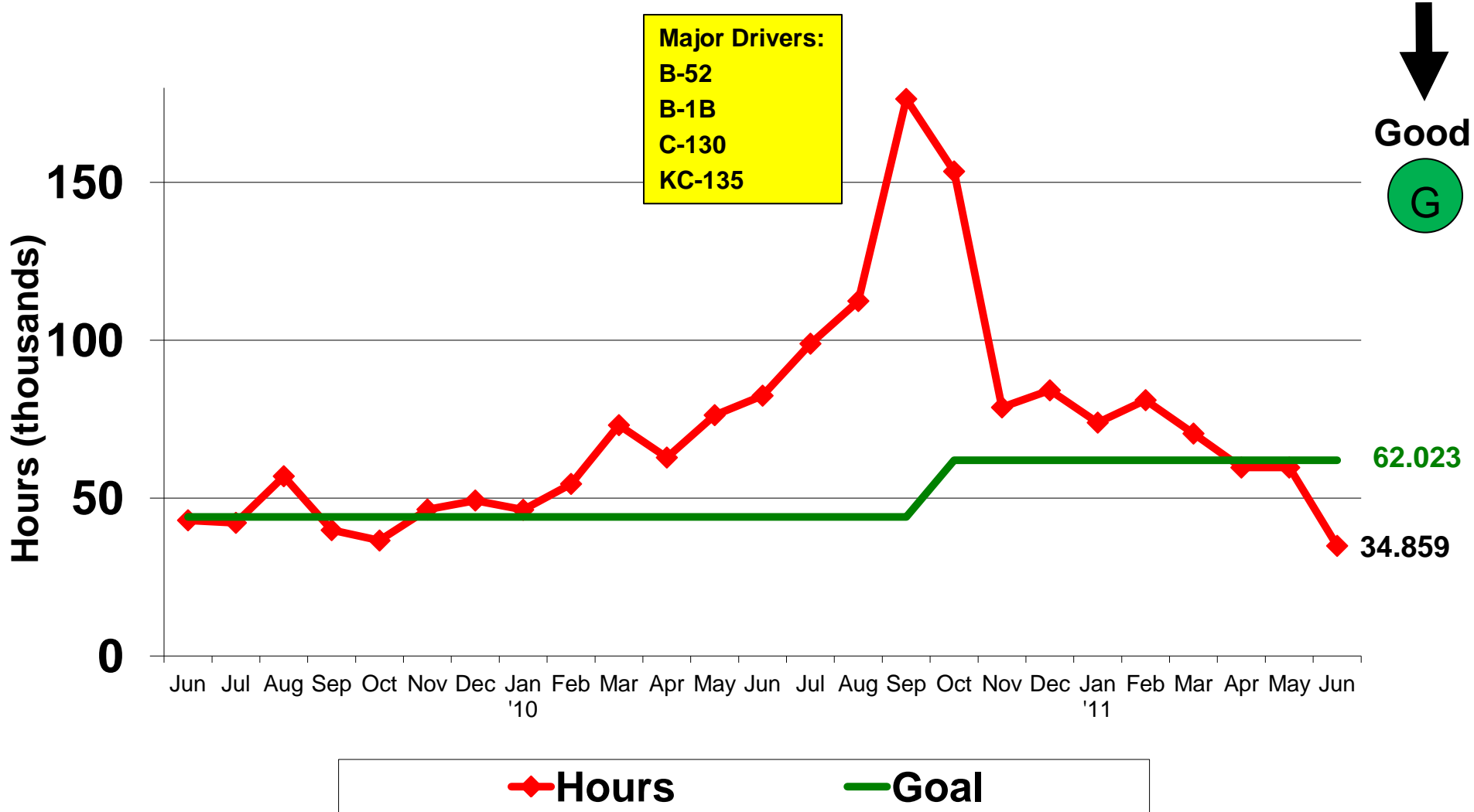
Deep Look “Process” Findings

- **90+% error rate**
 - **60+% replacement rate error**
 - **40+% under/over-forecast (mostly under)**
 - **30+% weapon system coding error**

- **35+% fixed on the spot**



Landing Gear Recovery Total MICAP Hours



Good
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62.023
34.859



Takeaways

- **IT systems still don't talk enough**
- **Ownership “agnostic” approach to problem solving**
- **Discipline of standard work**

